By MICHAEL F. DANDINO
#24590

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing document were served to the Parties by facsimile on October 4, 1996.

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STEPHEN F. MORRIS MCI TELECOMMUNICATIONS CORP. 701 BRAZOS, SUITE 600 AUSTIN, TX 78701

Table 2

	ZONE 1 Prop. Rate	ZONE 2 Prop. Rate	ZONE 3 Prop. Rate
Unbundled Loops			
2-wire VG Analog Loop (8db)	\$16.95	\$27.10	\$42.65
Basic Rate Interface Loop (2-wire)	\$44.40	\$69 .70	\$84.35
Primary Rate Interface Loop (4-wire)	\$135.25	\$152.15	\$167.10
Cross Connects			
Analog Loop-MDF to:			
Cage (Same C.O.)			
2-wire cross connect	\$2.15	\$2.15	\$2.15
4-wire cross connect	S4 20	\$4.20	\$4.20
Cage (Interoffice)			
2-wire cross connect	S5 05	\$5.05	\$5.05
4-wire cross connect	\$6.80	\$6.80	\$6.80
SWBT Multiplexer			
2-wire cross connect	\$5 .05	\$5 .05	\$5.05
4-wire cross connect	\$6.80	\$6.8 0	\$6.8 0
Digital Loop-MDF to:			
Cage (Same C.O.)			
2-wire BRI	\$2 .15	\$2 .15	\$2.1 5
4-wire PRI	\$11.35	\$11.35	\$11.35
Cage (Interoffice)			
2-wire BRI	\$12.10	\$12.10	\$12.10
SWBT Multiplexer			
2-wire BRI	\$12.10	\$12.10	\$12.10
Local Switching			
Per Originating or Terminating MOU	\$0 . 0 05510	\$0.006728	\$0.006841
Port Change Per Month			•
Analog Port	\$3 .40	\$3.40	\$3.40
BRI Port	\$6 .70	\$6 .70	\$6 .70
PRI Port	\$198 70	\$198 .70	\$198 .70
Tandem Switching Per MOU	\$0 . 0 02795	\$0.0027 95	\$0.002795
Interoffice Transport			
Common Transport per MOU Dedicated Transport	\$0.0 00511	\$0.0 00399	\$0.000047
VG: Flat-Rate	\$17 .46	\$17.46	\$17.46
Per Mile	\$1.12	\$1.12	\$1.12

Table 2

	ZONE 1 Prop. Rate	ZONE 2 Prop. Rate	ZONE 3 Prop. Rate
DS1: Flat-Rate	\$51.30	\$51.30	\$51.30
Per Mile	\$17.70	\$17.70	\$17 .70
DS3: Flat-Rate	\$815.00	\$815.00	\$815.00
Per Mile	\$118.00	\$118.00	\$118.00
Loop Conditioning	\$6.85	\$6.85	\$6.85

Table 6 (on page 38)

	ZONE 1 Prop. Rate	ZONE 2 Prop. Rate	ZONE 3 Prop. Rate
Local Switching			
Per Originating or Terminating MOU Port Change Per Month	\$0.0055 10	\$0.006728	\$0.006841
Analog Port	\$3.40	\$3.40	\$3.40
BRI Port	\$6.70	\$6.7 0	\$6.70
PRI Port	\$198 .70	\$198.70	\$198.70
Tandem Switching Per MOU	\$0.002795	\$0.002795	\$0.002795
Interoffice Transport			
Common Transport per MOU	\$0.000511	\$0 . 0 00399	\$0.000047
Dedicated Transport	0.7 4.	0.5 44	
VG: Flat-Rate	\$17.46	\$17.46	\$17.46
Per Mile	\$1.12	\$1.12	\$1.12
DS1: Flat-Rate	\$51 .30	\$51 .30	\$51 .30
Per Mile	\$17 .70	\$17 .70	S17 .70
DS3 Flat-Rate	S815 00	\$81 5.00	S815 00
Per Mile	\$118 00	\$118 00	\$118 00

EXHIBIT C

Services Not Offered For Resale

BDS/LAN
Customer Provided Equipment
Customized Billing Reports
Inline Products
Inside Wiring Products
Semi-Public Telephone Booths and Enclosures
911 Universal Emergency Number Equipment

EXHIBIT C

1. Available for Resale at Existing Rates

The Parties have agreed that the following services will be made available for resale by SWBT to all LSPs at the tariff rate for each such service (or in the event that such service is not tariffed, at the rate charged to end-user customers, except as otherwise noted):

Construction Charges
Connections with Terminal Equipment and Communications
Systems
Maintenance of Service Charges
Suspension Services
Telecommunications Service Priority Systems
Access Services
Exchange Interconnection Services
Wireless Carrier Interconnection Services
Services Offered Exclusivity to Accredited Educational Institutions

2. Available for Resale at Five Percent (5%) Discount

The Parties have agreed that the following services will be made available for resale by SWBT to all LSPs at a discount of five percent (5%) off of the tariff rate (or in the event that such service is not tariffed, at the rate charged to end-user customers, except as otherwise noted):

Bill Plus Consolidated Billing

¹Suspension of Service discounts apply to the discounted rate for the underlying service.

EXHIBIT C

3. Available for Resale at Wholesale Discount

The Parties have agreed that the following services will be made available for resale by SWBT to all LSPs at the wholesale discount rate ordered by the Missouri Public Service Commission in this proceeding.

- A. All services identified or referred to on Revised Attachment 3 to Mr. Daniel Jackson's testimony filed in this proceeding on October 1, 1996.
- B. In addition to those services identified or referenced in 3(A) above, the following services will be made available for resale by SWBT to all LSPs:
 - 1. Enhanced Directory Listings;
 - 2. Prepaid Card;
 - 3. Any other Telecommunications Service provided to SWBT's end user customers on a retail basis that are not telecommunications carriers subsequently identified by any Party which has not been included in Exhibit A or Exhibit B of this Stipulation.

MISSOURI SERVICE BY SERVICE AVOIDED COST STUDY RESULTS

	COST SAVINGS (% OF REVENUE)
RESIDENCE	
LINES	9.15%
OPTIONAL EXCHANGE SERVICES	-0.66%
CALL MANAGEMENT SVCS	3.62%
CALLER ID SERVICES	3.18%
OTHER VERTICAL SERVICES	25.41%
REMOTE CALL FORWARDING	14.47%
WIDE AREA TELEPHONE SVC.	7.95 %
TOLL OPTIONAL CALLING PLANS	0.05%
MTS	0.03%
OPERATOR SERVICES	
OPERATOR SERVICES	-1.50%
BUSINESS	
LINES	-0.39%
OPTIONAL EXCHANGE SERVICE	-0.45%
CALL MANAGEMENT SVCS	0.31%
CALLER ID SERVICES	1.68%
OTHER VERTICAL SERVICES	2.76%
REMOTE CALL FORWARDING	1.56%
WIDE AREA TELEPHONE SVC.	1.94%
TOLL OPTIONAL CALLING PLANS	4.22%
MTS	-2.20%
PLEXAR 1	16.42%
DIGITAL LINK SERVICES	15.80%
PLEXAR 2	17.68%
TRUNKS	-0.16%
IDSN	5.57%
ANALOG PRIVATE LINE	-1.51%

2. Control per minute per lag (ang or term) 3. Tundem sendon 8 4.279, 329 2.516,257,7C3 mhules 8 0.00170 per minute per lag (ang or term) 3. Tundem sendon 8 4.150,9C2 3.13 6.56, 200 mhules 8 0.0016 per minute per lag (ang or term) 3. 6.22, 394, 240 3.13 6.22, 394, 240 3.14 6.000 16 per minute per lag (ang or term) 4.150,9C2 3.15 6.25 2.24 3.15 6.25	. Gernman 6 4279,329 2,510,257,702 minutes 5 . Turdem evidah 8 4.011,294 2,135,656,200 minutes 8	1. Dedicates \$ 47.83, 468 601,598 frunks \$ 487 par DS-0 equivalent/martik Switched 6 19,695,717 231,865 \$ 0,00050 per minufe Special \$ 32,817,751 \$49,733	### 14.500 ### ### ### ### ### ###############	Annul Cost Units Coet	Total times 12.653 316,669 5497,155 101,764 725,841 1,365,203 2,809,894 Total times served by OLC 11,760 251,037 197,448 80,077 366,609 586,562 1,486,154	Total Loop Annual Cost 6 121, a 04, 276 134 5 13, 444, 278 134 5 13, 444, 278 134 Annual Cost 6 121, a 04, 278 134 Unit Costymore 8 87.27 \$ 31, 92 \$ 18,01 \$ 12.44 \$ 10.64 \$ 9.65 \$ 13.30	Loop Feeder Annual Court Annual Court	Locp Concentration Annual Cest Annual Cest Annual Cest Annual Ce	Loop Databulan (including NED) \$ 8-073-472 5 95,861,281 \$ 34,716,519 6 9,710,658 \$ 51,237,732 \$ 83,162,759 \$ 282,556,423 Annual Coal Michael Coal S	Loop alements 0-5 5-300 200-654 650-859 650-2550 > 2550 lines/agmi	Missouri SOUTHWESTERN BELL - MO	101415 282.95 7.4.03 7.4.03	1346,562 1346,562 1346,562 1346,562 1346,562	www was now was	2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2	200.464 100.464 100.4 10		9.5 813 813 813 813 813 813 813 813 813 813	**************************************	A Loop at aments A Loop at aments Loop Concentration Annual Cost Unit Cost/month Loop Feedar Annual Cost Unit Cost/month Loop Feedar Annual Cost Unit Cost/month Loop Feedar Annual Cost Unit Cost/month Total times served by OLC R. Usige 1. Fort 2. Usige 2. STP 3. SCP Irangont servents elements 1. Dedicate Special Operator systems 3. Common 3. Tanden served Political Folial cost at sertiched network elements Political Special Operator systems Total Tota
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STATE OF MISSOURI PUBLIC SERVICE COMMISSION

TRANSCRIPT

CASE NO. : T0-97-40
In the matter of AT&T Communications of the
Southwest, Inc.'s petition for arbitration pursuant
to Section 252(b) of the Telecommunications Act of
1996 to establish an interconnection agreement
with Southwestern Bell Telephone Company.
CASE NO. : T0-97-67
In the matter of the petition of MCI Telecommunications
Corporation and its affiliates, including MCIMetro
Access Transmission Services, Inc., for arbitration
and mediation under the Federal Telecommunications
Act of 1996 of unresolved interconnection issues
with Southwestern Bell Telephone Company.
DATE . OCTOBER 15, 1996
DATE : OCTOBER 13, 1996
070 TO 1990 TWOITIGTUD (TWDEY, 1996,1990
PAGES : 979 TO 1228, INCLUSIVE (INDEX: 1225-1228
VOLUME NO. SEVEN
VOLUME NO.: SEVEN

1	record and come back at 1:30.
2	(The lunch recess was taken.)
3	(EXHIBIT NO. 76 WAS MARKED FOR
4	IDENTIFICATION BY THE REPORTER.)
5	(Witness sworn.)
6	
7	NETWORK ISSUES
8	ALJ ROBERTS: Good afternoon, ladies and
9	gentlemen. We're back on the record after our lunch
10	recess. Before we begin, I will note for the record and
11	I believe we addressed this immediately before we went off
12	the record that witnesses Cornell, Avera, and Adair will
13	not be appearing.
14	It's my understanding that we need to
15	address admission on the record of Exhibits No. 21 and 22,
16	which are the direct and rebuttal testimony respectively of
17	Avera; No. 29 which would be testimony of Adair; and No. 43
18	which is testimony of Cornell. Is there any objection to
19	the admission of those exhibits?
20	(No response.)
21	ALJ ROBERTS: Hearing none, those four
22	exhibits will be admitted.
23	(EXHIBIT NOS. 21, 22, 29, AND 43 WERE
24	RECEIVED IN EVIDENCE.)
25	ALJ ROBERTS: It's also my understanding
	1089

1	that during the break Mr. Davis supplied the copies of
2	Exhibit No. 76. The parties should have that as well. And
3	I believe that exhibit was admitted on the 11th.
4	At this time the witness Russell has taken
5	the stand and has been sworn. I believe this is MCI's
6	witness. You may proceed.
7	MR. LUMLEY: Thank you, your Honor
8	JOANN RUSSELL, being first duly sworn, was examined and
9	testified as follows:
10	DIRECT EXAMINATION BY MR. LUMLEY:
11	Q. Will you state your full name, please?
12	A. Joann Russell.
13	Q. And give your address.
14	A. 2250 Lakeside Boulevard, Richardson, Texas.
15	Q. Ma'am, do you have before you prepared
16	direct and rebuttal testimony that you've presented in this
17	case?
18	A. Yes, I do.
19	Q. And that's Exhibits 56 and 57 for the
20	record. Do you have any corrections or changes to that
21	testimony?
22	A. No, I do not.
23	Q. And if I asked you those questions set
24	forth in that prepared testimony today, would your answers
25	be the same as set forth in those documents?
	1090

Yes, they would. Α. 1 MR. LUMLEY: Move for admission of 2 Exhibits 56 and 57 and tender the witness for 3 cross-examination. ALJ ROBERTS: Is there any objection to the 5 admission of those exhibits? 6 MR. BUB: Yes, your Honor. We do have an 7 objection to the admission of the white paper that's 8 9 referenced in the direct testimony. I believe it's labeled 10 Exhibit JR-1. Our objection is on two grounds. 11 First, Ms. Russell says that this white 12 paper is her testimony. Well, it's really not. It's that 13 of other people who wrote the paper. And if it is her 14 testimony, it's really not in the correct format of 15 testimony. 16 The second ground is that it's hearsay. Ms. Russell didn't prepare the paper. Eight other people 17 18 did. Those eight others aren't under oath. They're not 19 present here in this courtroom, and they're not available 20 for cross-examination. We think the whole paper is 21 hearsay, and you know, we would move to strike it. 22 In other cases in this proceeding the 23 Commission has admitted other papers on the grounds that 24 those were the basis for people's expert opinion. Well, 25 here Ms. Russell in her direct testimony isn't expressing

any opinion. So we don't see how this white paper could be 1 the basis for an expert opinion when no opinion has been 2 offered. 3 ALJ ROBERTS: All right. Mr. Lumley? MR. LUMLEY: In response, Judge, we would 5 present that, first of all, she has said in her sworn 6 testimony that it is her testimony. She's not presenting 7 it as the work of others, but she's presenting it as Я statements that she adopts as her own and has sworn to its 10 accuracy and is here to be cross-examined about it. 11 it's not hearsay. It's just a different written 12 presentation of information that she's providing to the 13 Commission. 14 Secondly and probably more importantly, 15 given that we're involved in an arbitration to present 16 information to this Commission, to move forward the 17 discussions between the parties, we fail to see how 18 elimination of information on a substantial issue in the 19 case, which I think AT&T's counsel identified in opening 20 statement as the most important issue to them, the 21 electronic access -- the electronic interface access issue, 22 23 24 ALJ ROBERTS:

25

how that could possibly help us move forward in this case by keeping MCI's position from the Commission. Thank you. Mr. Bub, what's the rule, I think, you often cite to me? 1092 ASSOCIATED COURT REPORTERS, INC. (314) 636-7551 JEFFERSON CITY, MO 65101

(314) 442-3600 COLUMBIA, MO

So

1	MR. BUB: Whether or not it's wholly
2	irrelevant?
3	ALJ ROBERTS: 567.070 sub-part 11, I
4	think. It doesn't have to be relevant to be admissible; it
5	just can't be wholly irrelevant
6	MR. BUB: That's the rule.
7	ALJ ROBERTS: I think is what you've
8	often told me. It remains to be seen how relevant this is
9	to the issue, but I'm not I'm certainly not convinced
10	that it's wholly irrelevant. And I do think due to the
11	nature of the arbitration, that we would be better off to
12	go ahead and let it in. And for that reason, your
13	objection will be overruled. Are there any other
14	objections to the admission of Nos. 56 and 57?
15	MR. BUB: No, your Honor.
16	ALJ ROBERTS: Hearing none, those will be
17	admitted with the objections noted for the record from
18	Southwestern Bell.
19	(EXHIBIT NOS. 56 AND 57 WERE RECEIVED IN
20	EVIDENCE.)
21	ALJ ROBERTS: Just a moment, please. I
22	think this worked on Friday I asked a few questions
23	before I even turned it over to the attorneys, and I may do
24	that again, since you could get your cross and recross in
25	all at once. So if I may, let me ask you a couple of
	1093

1	questions before the attorneys start on you.
2	QUESTIONS BY ALJ ROBERTS:
3	Q. On page 2 of your rebuttal testimony, I
4	believe, you indicate that MCI will be forced to develop
5	multiple software packages in order to validate bills for
6	payment if SWBT renders bills to MCI in proprietary
7	format. Does that ring a bell?
8	A. Yes, it does.
9	Q. Okay. However, you also indicate that MCI
10	can adapt its access billing validation software to handle
11	the order and billing form recommended for standard local
12	bills. So if both well, if both software modifications
13	will require additional expense on MCI's part, can you
14	estimate the costs for those software developments or the
15	software changes?
16	A. I cannot estimate the cost. I can expand a
17	little further about the differences in the software.
18	Q. If you would like to do that, why don't you
19	go ahead? You may need to pull that microphone a little
20	closer to you, if you would, please.
21	A. Is that better?
22	Q. Yes.
23	A. Okay. The differences in the software in
24	what Southwestern Bell proposes in the EBI format, today
25	MCI does not have any validation software that would
	1094

1	Q. So that we get that on the record, how do
2	you spell that?
3	A. C-R-I-S, customer records information
4	system, I believe.
5	Q. All right. Thank you. You also describe
6	MCI's access methods to customer service records, customers
7	of Pacific Bell. Has this limitation to non-real time
8	access to those customer service records hindered MCI's
· 9	ability to order services in order to compete with Pac
10	Bell?
11	A. Yes, it has. What we have to do today in
12	order to see a customer service record is actually request
13	a change through Pacific Bell, and in doing that, we're
14	issuing a first order for a change. Once we see the
15	customer service record, and then we get back on the line
16	with the customer and actually make the sale to the
17	customer and issue a second order to be able to establish
18	service or convert the service over.
19	Q. You say when you get back on the line with
20	a customer?
21	A. Yes.
22	Q. Is this all in one transaction?
23	A. It can be. Unfortunately, it takes a time
24	for us to get a CSR back, because we are not real time.
25	Generally it takes two telephone calls by our customer care
	1096 ASSOCIATED COURT REPORTERS, INC. (314) 636-7551 JEFFERSON CITY, MO 65101

(314) 442-3600 COLUMBIA, MO

1	Q. Ms. Russell, were you present in the
2	courtroom when AT&T witness Nancy Dalton testified?
3	A. I was this morning, yes.
4	Q. Okay. Did you hear her testify that once
5	the Commission decided a disputed issue in this
6	arbitration, it would then be up to the parties to take
7	that ruling and develop acceptable contract language to
8	implement that ruling?
9	A. Yes. I did hear that.
10	Q. And then she also testified that then the
11	parties would present that completed agreement to the
12	Commission for approval. Did you hear that one too?
13	A. Yes. I did hear that.
14	Q. Would you agree that this approach would be
15	a reasonable one for the Commission to adopt here?
16	A. Yes, I would.
17	Q. I'd like to turn your attention to the
18	proposed agreement that's attached to your direct testimony
19	as JR-2.
20	A. Uh-huh.
21	Q. I have a few questions about that.
22	A. Okay.
23	Q. On the first page, page 1, I notice in the
24	second line that there's a blank actually where it's
25	supposed to insert date, and on the fourth line there's
i	

1098

1	tariff and obtain MCI's agreement on the form and substance
2	of such tariff prior to filing.
3	Is this MCI's position that the Commission
4	would want that MCI would want the Commission to adopt
5	in this proceeding?
6	A. It is the position that MCI would want the
7	Commission to adopt. Of course, we have to consider that
8	government authority would overrule anything that would be
9	in the contract and would come first.
10	Q. Okay. This language isn't something that
11	Southwestern Bell has agreed to, is it?
12	A. Not to my knowledge, no.
13	Q. Okay. And this issue of whether or not
14	this type of contract provision would be appropriate hasn't
15	been presented or listed as an issue in the hearing
16	memorandum in this case?
17	A. No, it has not.
18	Q. Okay. And there hasn't been any testimony
19	presented by you why this type of contract provision would
20	be appropriate, has there?
21	A. No, there has not been.
22	Q. Or by any other MCI witness?
23	A. Not that I am aware of.
24	Q. Okay. Later down on that same page we see
25	term of agreement where the period's left blank. There's
	1100

1	been no agreement between AT&T excuse me, strike that,
2	between MCI and Southwestern Bell on term, has there?
3	A. No, there has not been.
4	Q. Okay. And you're not asking the Commission
5	to set a specific contract term, are you?
6	A. No, we are not.
7	Q. On page 5 of the agreement, top of the
8	page, Section 7, governing law, could you turn to that
9	please?
10	A. Yes.
11	Q. I notice that this is also left blank
12	where, in this agreement, there's no reference as to which
13	state law applies. Is that correct?
14	A. That is correct.
15	Q. And you're not asking the Commission to
16	make a ruling on which state law should apply in this
17	agreement, are you?
18	A. No, we are not.
19	Q. Okay. And you haven't presented that as an
20	issue in the hearing memorandum. Is that correct?
21	A. No, we have not.
22	Q. Or presented any testimony on that
23	contract
24	A. No, we have not.
25	Q. Okay. Let's move on to Section 11 on
100000000000000000000000000000000000000	1101 ASSOCIATED COURT REPORTERS, INC. (314) 636-7551 JEFFERSON CITY, MO 65101 (314) 442-3600 COLUMBIA, MO